

To update the firmware of the AV receiver, you can choose from the following two methods: update via network, or update via USB storage. Choose the one that best suits your environment. Before proceeding with the update, please read the corresponding explanations carefully.

*****IMPORTANT****

- ■This particular firmware update is only available via USB installation.
- ■Update via USB storage Please prepare a USB storage device such as a USB flash memory stick. You need at least 75 MB of available space to update the firmware

Precautions for your Firmware Update

Please enter [NET] mode before starting the update.

The firmware update may fail if an external HDMI control signal is input during the update procedure. Please be sure to turn off the HDMI control function (RIHD) on your A/V receiver before starting the update.

How to turn off RIHD:

In the Main menu select "Hardware Setup", then "HDMI". Set " HDMI Control " to OFF

- The firmware update should take 15 to 40 minutes (depending on receiver model). Once the update begins, don't turn off the power supply to the A/V receiver until it is time to restart it
- Depending on the conditions of the network, a firmware update via a network may take more than one hour or even fail to finish. If the update is not completed within two hours, turn off the power supply by pushing the ON/STANDBY button and then try updating again from the beginning
- Updating the firmware and adjusting the settings will be done automatically, but may take some time to complete. Please follow the procedures as instructed when you update. Note that the update may fail, or cause problems for your A/V receiver, if you do any of the following:
- Pull out the A/V receiver's power cord;
- Interrupt the power supply to the A/V receiver (e.g. if the breaker is tripped or if there is an electrical outage);
- Insert or remove the LAN cable from a device in your network when updating over a network;
- Insert or remove a USB memory device from the A/V receiver when updating via USB;
- Operate components connected to the A/V receiver via HDMI, such as a TV or a recording device.

If you see "No Update" on the front panel immediately after you have started the firmware update process, you have the latest firmware. In this case it is not necessary to do this update.

Limitation of liability

The program and accompanying online documentation are furnished to you for use at your own risk. Onkyo will not be liable and you will have no remedy for damages for any claim of any kind whatsoever concerning your use of the program or the accompanying online documentation, regardless of legal theory, and whether arising in tort or contract. In no event will Onkyo be liable to you or any third party for any special, indirect, incidental, or consequential damages of any kind, including, but not limited to, compensation, reimbursement or damages on account of the loss of present or prospective profits, loss of data, or for any other reason whatsoever.



We are pleased to offer this firmware update for the best possible performance of your AV Receiver. To check FW version, press the home button on the remote control. Highlight "F/W Update" or Firmware Update icon and press enter. FW version will be displayed on the front panel and TV.

A firmware update is now available through USB connections.

Latest Firmware Version: 1141-5104-0201-0000

The 8/18/2016 update will address the following:

- 1. Improves the playback of particular SiriusXM stations.
- 2. This particular firmware update is only available via USB installation.

The latest update includes all prior updates.

Information Concerning Firmware Update for Onkyo Network Receivers

Onkyo has discovered there is a possibility of failure when updating receivers to this new firmware package via ethernet in certain network environments. For this reason, we are now only releasing a firmware file for installation via USB port / flash memory device.

Users should first check to see if their network receiver is running the firmware (1100-7101-0100-0000 released July 24, 2012) before installing this update via USB. If your network receiver is not running firmware version 1100-7101-0100-0000, please update your receiver to this version via the network facility before proceeding further.

If your receiver is running newer firmware, there is no need to update via network facility. You can check whether it is older or newer by the first three digits.

To check your firmware version, press the "Home" button on your remote control. Highlight "F/W Update" or select the "Firmware Update" icon and press enter. Your current firmware version will be displayed on the front panel of your A/V receiver as well as your TV screen.

Should you encounter any difficulties when performing this update, please contact us.

We appreciate your understanding and apologize for any inconvenience this issue may cause.

Previous Updates:

The 9/24/2015 update will address the following:

- 1. A required update for SiriusXM Internet Radio function (USA only)
- 2. Improve Spotify Connect operation.
- 3. Improve audio output of DTS-HD Master Audio with a particular Blu-ray disc.

The 12/18/2014 update will address the following:

- 1. Adds support of Spotify Connect:
 - -Please download the Spotify Music app from the iTunes or Google Play store prior to installing this update.
 - -After installing this update, Spotify will no longer be able to be controlled through the receivers OSD menu.
 - -All control of the Spotify service will be done through the Spotify Music app

For Spotify Connect Support, download this document:

http://www.onkyo.com/manual/spotify/connect.pdf

The 10/18/2013 update will address the following: UPDATE AVAILABLE ONLY via USB (US ONLY)



1. Corrects lock up failure when using MiCasaVerde Vera Lite controller on the same network

The 8/28/2013 update will address the following: UPDATE AVAILABLE ONLY via USB

- 2. Improves picture output of 4K up-scaling;
- 3. Format change of Rhapsody is scheduled in the near future. To correspond this change, you should apply this update.

The 6/13/2013 update will address the following: AVAILABLE VIA USB ONLY

- 1. Improves operation when HDMI Through is set to ON;
- 2. Corrects playback error problem of streaming audio to Zone2/3 from the music library in the phone when using Onkyo Remote2 App for iPhone / iPod, and Onkyo Remote App for Android;

The 2/28/2013 update will address the following:

- 2. Improves picture output of 1080p/24 sources
- 3. Improves the playback stability of FLAC files via Network/USB
- 4. Corrects the sound leak issue between Main and powered Zone2/3 when activating Powered Zones

The 7/24 /2012 update will address the following:

- 5. Supports Onkyo Remote2 for iOS version: 1.30 or later;
 - -Adds support for high end models & audio streaming from iOS device
- 6. Supports Onkyo Remote for Android version: 1.30 or later;
 - -Adds support for high end models
 - *it is also necessary to update the App
- 7. Improves operation of "Power on" of remote control
- 8. Adds support of playback of Dolby True HD 192kHz file format by using Home Media Function;

Notice:

Limitation of when using UWF-1

1. Only 64 kHz and less sampling rate is supported; 2. Dolby TrueHD and DSD is not supported when using Home Media Function; 3. Using at rear USB port is not supported when using Home Media Function;

The 6/15 /12 update will address the following:

- 1. Corrects unexpected instance where a portion of the internal memory may stop working during operation.
 - *See below for further important details
- 2. Adds UBT-1 Support

*IMPORTANT NOTICE

- If the current F/W version of your receiver **IS** listed above, this update will occur in 2 parts.
 - a. The 1st part of the update <u>will clear the settings and restore the unit to factory default</u> setting. Initial set-up must be performed again including Network setting and Audyssey calibration.
 - b. Once the network setting are re-established, the 2nd portion of the update will occur which will add support for the UBT-1. Settings WILL NOT be cleared as a result of this 2nd portion.
 - c. It is recommended to proceed with these FW update via USB



2) If the current F/W version of your receiver IS NOT listed above, only the UBT-1 support update will be processed. Settings WILL NOT be cleared as a result of this portion.

Once these updates are completed, the receivers F/W version will be **1080-6100-0100-0000**

The 06/08/12 update addresses the following:

1. Corrects unexpected instance where a portion of the internal memory may stop working during operation.

*Please note below.

All Setting will be cleared after this update. Initial set-up must be performed again including Audyssey calibration.

We hope you enjoy the improved functionality this update provides to your AV Receiver.



How to Prepare the Memory Device

1. Download the zipped firmware update file and save to the Desktop of your computer:

http://download.onkyo.com/AVR000E/ONKAVR000E MAMAMAMAM9MAMA 119.zip

File name: ONKAVR000E_MAMAMAMAM9MAMA_119

- 2. Right click on the file and select "Extract All" and place the extracted folder on the Desktop of your computer.
- 3. Connect the USB Memory Device to the USB port of your computer and <u>copy the contents only</u> of the unzipped/extracted folder onto your USB Memory Device.
- 4. Safely eject the USB Memory Device from your computer.

How to upgrade the firmware via the USB

- 1. Turn on the receiver and select the USB input, and wait for the "Now Initializing..." process to complete (35-45 seconds).
- 2. Insert the USB Memory Device containing the software into the front panel USB port of the receiver
- 3. From the front panel press and hold the "USB" input button, followed by the "On/Standby" button. Unit will display "Update <Enter>". Press Enter
- 4. Press the "Enter" button on the front panel to begin the update.
- 5. Do not shut the unit off until "Complete" is shown on the front display
- 6. Once the update has completed check the firmware version to confirm that the unit is fully up to date. If it is not, run the update again.

To check the firmware version, press the "Home" button on the front panel or remote control. Highlight "Hardware Setup" and press enter. Highlight "Firmware Update" and press enter. The current firmware version will be displayed on the Firmware Update page.

Current firmware version: 1141-5104-0201-0000